



NINE-ONE-ONE
COMMUNICATION SUPPLY INC.

Office Use Only
Order Number: ORD
RMA Number:

Bay F, 7004 5th Street SE, Calgary, AB T2H 2G3, Canada
 Ph: (800) 665-9911 or (403) 252-0911
 Fax: (800) 268-0911 or (403) 253-3471
www.nine-one-one.ca

RETURN MATERIAL AUTHORIZATION FORM

Complete form and email (to repairs@nine-one-one.ca) or fax it (1-800-268-1911) to us.
 You will then receive notification of the RMA number to include with this Repair Order.

Date: _____

Company Name: _____

Address: _____

Contact Name: _____ Telephone # _____

Fax No.: _____ E-Mail: _____

Customer Signature: _____
 (Acceptance of Terms & Conditions)

No.	ITEM	REASON FOR RETURN	SERIAL NUMBER
1.			
2.			
3.			
4.			
5.			

Label each item according to the number that has been assigned to it in the table above.

Additional Instructions: _____

Terms & Conditions

- Carefully pack and label the item with the item number above.
- The shipping container must be clearly labelled with the RMA Number.
- Ship the item, freight prepaid, to Nine-One-One Communication Supply Inc.
- If the product is found to be defective, bears our stickers, and is within the warranty period, we will pay the return freight.
- Freight & repair charges for products that are out-of-warranty, will be billed to the customer.
- Items with "No Fault Found" will incur a service charge of \$25.00, plus freight charges.
- If no fault is specified, a diagnostic charge of \$25.00 will be incurred.
- We are not responsible for equipment which is not collected within 60 days.



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No.	ITEM	REASON FOR RETURN	SERIAL NUMBER
6.			
7.			
8.			
9.			
10.			
11.			
12.			
13.			
14.			
15.			

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